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Digital dictates publishing's future

By John Lehmann: First published *The Australian*

THERE'S a little bit of Gordon Gekko in Jane Friedman, arguably the world's most influential book publisher.

The president and chief executive of HarperCollins Publishers certainly doesn't believe greed is good. But, like Michael Douglas's brazen Wall Street raider in the film *Wall Street*, she has a disdain for doing lunch. While Gekko thought lunch was for wimps, Friedman would rather spend every spare moment trawling her emails in search of a winning book pitch. "Who needs lunch? It puts weight on you. I'd rather read through emails at my desk between meetings," the 30-year veteran of the New York publishing scene told Media during a trip to Sydney last week. Friedman's devotion to email paid off recently when she received a story idea from a 12-year-old Chinese girl. The idea has now become a book, called *Snowbird*, that HarperCollins plans to publish this spring while launching a push into China.

China and India are the new frontiers for book publishers, but the fight for their future is being waged at home, and Friedman is leading the charge. Last year, as the chairwoman of the Association of American Publishers, Friedman took Google to court on behalf of five leading publishers. They alleged that Google's library scanning project -- through which the internet giant is making digital copies of books -- was an extensive and flagrant violation of copyright law. When Google announced in December 2004 that it would begin digitising publishers' books, HarperCollins responded by deciding to put its book directory on to its own digital files. By next year, Friedman aims to have digitised 20,000 books, stretching back to the 1920s. "I was very concerned about Google actually physically owning our digital copies, so we said, 'Why doesn't HarperCollins take this lead?'" she says. "It's going to be expensive (the price tag runs to seven figures) but we're going to become a true 21st-century publisher; we are going to maintain and host the digital files for all of our intellectual property."

More than a year later HarperCollins, owned by News Corporation, which owns *The Australian*, is the only publisher to take such an ambitious step. But Friedman, who is about to reel off her ninth consecutive year of record profits at HarperCollins, recognises that Google is not just foe but also an important partner. "It's up to us to recognise where we will be friends with them and where we will sue them," she says. HarperCollins, the world's third largest English-language trade book publisher with annual revenues of \$US1.3 billion (\$1.7 billion), has entered a book-by-book contract to use Google's search capability, enabling internet users to scan a limited number of pages to gauge their interest in a book. "If a person can search inside a book, that's great. It's like taking the shrink-wrap off books in bookstores; that's what we need to get the consumer interested in our books," Friedman says. HarperCollins is not yet planning to sell books via the internet, although it enables users to download some texts.

Friedman is more interested, at the moment, in the marketing potential of the web, particularly in selling HarperCollins' back list, known in publishing circles as "the long tail". "Before the internet, if you wanted to find people who collect mushrooms, you would have to do a tremendous amount of research to find the different societies," she says. "Now you can google 'mushrooms' and get it at your fingertips, and you can get to those people and sell *The Complete Book of Mushrooms*, which was published 25 years ago." Friedman sees integrating the traditional publishing business with digital applications as her most important challenge. "The traditional part of HarperCollins is now a \$US1.5 billion gorilla that needs to keep being fed, with new authors, new works, new marketing, new creativity," she says. "Then we have to invest in our future, which is kind of a parallel universe to what we are doing today. My intention is that everything gets integrated; the digital world becomes part of the fabric of the traditional publishing world."THE END



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